

## SINGLE TICKET 2022 -2023 – GENERAL TERMS AND CONDITIONS

1. Each ticket (a “**Ticket**”) identifies the ticket holder. The holder of the Ticket holder is the person in favor of whom the Ticket is issued, subject to his/her proper identification and upon purchase of the Ticket (the “**Ticket Holder**”). The issuance of the Ticket is conditional upon the acknowledgment and acceptance of these general terms and conditions (the “**Terms and Conditions**”), of the “code of conduct and rules” of access to football events (the “**Code of Conduct**”) of F.C. Internazionale Milano S.p.A. (“**F.C. Inter**”), as well as of the rules of use of the “Giuseppe Meazza” Stadium in Milan (the “**Stadium**”), whose current version is available on the website [www.inter.it](http://www.inter.it). Compliance with the above rules of use of the Stadium is an essential condition for the access to and stay within the Stadium. The access to, and the stay within, the Stadium area also implies the acceptance of the rules and regulations issued by FIFA, UEFA, F.I.G.C., Lega Nazionale Professionisti Serie A (“**Lega Calcio**”) and the competent public safety authority.
2. The paper Tickets may be purchased at [www.inter.it](http://www.inter.it) as well as at the retailers authorized by F.C. Inter (as indicated on the website [www.inter.it](http://www.inter.it)), in compliance with the procedures set out by F.C. Inter and with any restrictions set out by the public safety authority. The issuance of the paper Ticket is not subject to the possession of the “Siamo Noi” card.

The “Siamo Noi” card holders may purchase the Tickets through the “Siamo Noi” card itself, using its identification number on [www.inter.it](http://www.inter.it) as well as at the authorized retailers mentioned above.

3. The Ticket shall be transferred only in compliance with the user’s name change procedure available on [www.inter.it](http://www.inter.it) (the “**Ticket Transfer**”). The Ticket Transfer procedure cannot be made by uploading the access on the “Siamo Noi” card.
  - (a) The Ticket Transfer procedure shall be made only in favor of supporters entitled to the same right as the original Ticket Holder. Tickets Transfers entailing a supplemental payment for the transition to a higher ticket class, from a reduced-priced to a full price ticket, or from one seat to another seat shall not be permitted.
  - (b) Ticket Transfers shall solely be made for the selected match and shall be subject to any restriction set out by the public safety authority; and
  - (c) It is mandatory to comply with the instructions on the form of acknowledgment of the Ticket Transfer, which shall be printed at the end of the procedure and shall be presented when entering the Stadium, jointly with the Ticket. When accessing the Stadium, the new Ticket Holder, shall show, jointly with the Ticket itself, the receipt attesting the user’s name change, printable from the website [www.inter.it](http://www.inter.it).

Tickets are strictly personal and shall not be transferred to third parties except as otherwise set out in these Terms and Conditions and/or without the prior authorization of F.C. Inter, without prejudice to the cases provided for by the applicable law.

Without prejudice to any of the foregoing, Ticket Holders hereby undertake:

- (a) not to allow any person subject to a stadium ban (and/or prohibited to purchase tickets) to use their Tickets;
  - (b) not to use their Tickets for purposes of commerce, speculation and/or ticket scalping; and
  - (c) not to resell neither to transfer their tickets to third parties, not even through online sale platforms dedicated to secondary ticketing (including tickets offered in the framework of collateral service and/or product offers, not even where included in miscellaneous packages for individual events), except as expressly provided for and authorized by F.C. Inter.
4. Where Ticket Holders are legal entities, the issuance of Tickets shall be subject to the prior submission of a copy of an excerpt from the relevant register of companies (where applicable) as well as of a copy of the valid ID of their legal representative or the person vested with the required

powers. In any event, the requests shall include the name, surname and date of birth of the person who will use the Ticket.

5. Tickets entitle their holders to attend only the official home match indicated in the Ticket, in the assigned sector, row and seat, in accordance with the match schedule (date, time and place) set by the organizer of the competition and any change thereof, irrespective of the cause of any such change.
6. The Ticket Holder is hereby appointed keeper of the Ticket assigned to him/her and is responsible for all consequences arising from the use of the same by third parties. The risks of loss, destruction or misappropriation shall be borne solely by the Ticket Holder. In case of loss, theft, or destruction of the Ticket, no duplicate of the Ticket will be issued, nor will the Ticket Holder be entitled to any refund or replacement Ticket.
7. Ticket Holders shall be entitled to a refund of the unused Ticket exclusively in the following circumstances:
  - (a) closure of the sector of the Stadium where the Ticket Holder's seat is placed (unless F.C. Inter provides the Ticket Holder with a substitute ticket to attend the match in another sector of the Stadium);
  - (b) disqualification of the Stadium, with the match being played at another stadium (unless the Ticket Holder requested and obtained from F.C. Inter the issue of a substitute ticket to attend the match at the other stadium);
  - (c) match played at the Stadium behind closed doors;
  - (d) match that cannot be played or completed for reasons of public order, unforeseeable circumstances and/or force majeure, including as a result of unfavourable weather conditions or the enactment of provisions and/or orders by the competent authorities and bodies (unless the Ticket Holder requested and obtained from F.C. Inter the issue of a substitute ticket to attend the replay match),

it being however understood that the Ticket Holder will not be entitled to a refund of the Ticket in the event that the circumstances listed above depend on a decision by the competent authorities due to actions of the Ticket Holder, including concurrent actions (such as, by way of example, acts of violence or racism, in any form or expression, use of explosive materials, weapons and other offensive and/or dangerous objects) that give rise to the strict liability of F.C. Inter (also pursuant to the Sports Justice Code of the Federazione Italiana Giuoco Calcio).

Compensation for other and further damages is in any case excluded, except in the case of a breach by F.C. Inter of its obligations.

8. F.C. Inter shall be entitled to assign to Ticket Holders a seat different than the one shown on their respective Tickets in case of force majeure conditions, unforeseeable circumstances, public order or safety issues, works in progress, upon order of the Public Safety Authorities, Lega Calcio, Osservatorio Nazionale sulle Manifestazioni Sportive, CASMS or any other competent body, or for amendments to federal regulations. In such circumstances, the assigned seat shall have a value equal to, or higher than, the original seat (except in case such replacement seat is unavailable).
9. F.C. Inter may reduce Tickets prices for certain categories of persons and/or in certain areas of the Stadium. The specific categories of persons, the criteria for the price reduction and the implementation procedures shall be disclosed by F.C. Inter through any authorized communication mean as well as on the website [www.inter.it](http://www.inter.it).
10. Any infringement in relation to, and/or misuse of, Tickets shall entail their immediate withdrawal and/or blocking. Tickets may be withdrawn, cancelled, blocked, or the use thereof may be restricted, at any time in the cases provided for by law and by these general Terms and Conditions.

By way of example, an infringement, as defined above, shall be deemed to have occurred in the following circumstances:

- (a) failure to pay, in whole or in part, or fraudulent payment of the Ticket;
  - (b) use of Tickets for falsification purposes or for the issuance of unauthorized duplicates;
  - (c) access or attempted access to an area of the Stadium other than the area indicated on the Ticket, except as otherwise expressly authorized by F.C. Inter;
  - (d) use or attempted use of one Ticket for more than one person;
  - (e) untruthfulness or incompleteness of data provided upon the purchase of the Ticket;
  - (f) purchase of the Ticket (or any other ticket of admission to the Stadium) at retailers not authorized by F.C. Inter; and/or
  - (g) purchase of the Ticket (or any other ticket of admission to the Stadium) pending any sanction imposed by F.C. Inter that, at the moment of the purchase of the Ticket, prevents the Ticket Holder from purchasing a Ticket.
11. F.C. Inter also reserves the unchallengeable right to withdraw and/or block Tickets in case of: (a) behaviors which are unlawful, contrary to the law, the public order or the generally accepted principles of morality; (b) acts of violence and/or racism, anyhow performed and/or displayed, against persons and/or things; (c) any administrative or judicial order providing for the ban and/or expulsion from stadiums of the Ticket Holder; (d) other restraining orders from any authority entailing the prohibition for the Ticket Holder to take part, in any manner whatsoever, to public events; (e) standing along the dispatching areas, the stairs and emergency exits, or any other behavior impeding the mobility of the spectators and safety officers, as well as the correct evacuation of the attendees; (f) introduction into the Stadium of explosive materials, weapons, or other harmful devices, bottles, cans and other sharp and/or dangerous objects; (g) each and every behavior which may be considered, as per the final decision of F.C. Inter, as being elusive or contrary to these Terms and Conditions, the Code of Conduct and the rules of use of the "Giuseppe Meazza" Stadium.
12. Without prejudice to the provisions of Clauses 10 and 11 herein, Ticket Holders hereby expressly acknowledge and accept that F.C. Inter, in compliance with the Code of Conduct, may perform verifications and controls aimed at preventing and sanctioning certain behaviors proscribed under the Code of Conduct. Moreover, Ticket Holders hereby expressly acknowledge and accept that the sanctions provided for in the Code of Conduct may include (but may be not limited to) the exclusion of Ticket Holders from ongoing matches and/or a ban from buying admission tickets and season tickets or from using already purchased admission tickets or season tickets (without being entitled to any refund), for a duration of up to five sports seasons, at the terms and according to the procedures set out in the Code of Conduct.
- The current version of the Code of Conduct is available on the website [www.inter.it](http://www.inter.it).
13. The Ticket Holder agrees to comply with any legislative and/or regulatory provision, including any provision aimed at preventing and containing Covid-19 infection, as issued from time to time by the competent authorities (the "**Covid Regulations**"); furthermore, the Ticket Holder expressly acknowledges that such Covid Regulations may impose special requirements for access and stay in the Stadium area. The Ticket Holder further acknowledges and accepts that F.C. Inter, as the organizer of the event (or a party involved in the organization of the event), is obliged to comply with the Covid Regulations and may limit or exclude the Ticket Holder's access to the Stadium if the Ticket Holder does not comply with the requirements of the Covid Regulations, or if the Ticket Holder does not comply with the instructions received from the F.C. Inter personnel responsible for supervising the compliance with the Covid Regulations. In this case, the Ticket Holder will not be entitled to obtain any refund of the Ticket.
14. To complete the issuance of Tickets, Ticket Holders shall provide their personal data, thus displaying a valid ID, so that F.C. Inter and its subsidiaries and/or affiliates, pursuant to Section 2359 of the Italian civil code, may use such personal data for the following purposes: (a) requirements connected to Tickets; and (b) administrative-accounting purposes. If Ticket Holders fail to provide their personal data for the above-described purposes, Tickets may not be issued.

15. Ticket Holders shall be fully liable for any damages that they may cause to any element of the Stadium, to the personnel as well as to the players on the pitch and on the side-line areas, and/or to third parties on the pitch or within the Stadium area. The admission to the Stadium shall be allowed exclusively upon display of a valid ID.
16. As these Terms and Conditions refer to the provision of entertainment services under Article 59, paragraph 1, letter n), of Italian legislative decree no 206/2005 ("**Consumer Code**"), Ticket Holders shall not be entitled to any right of withdrawal pursuant to Article 52 et seq. of the Consumer Code.
17. These general Terms and Conditions are governed by the laws of Italy and by the rules and regulation of F.I.G.C.. Any dispute pertaining to the formation, execution, interpretation, implementation and termination of these Terms and Conditions shall be under the exclusive jurisdiction of the courts of Milan or of the courts having jurisdiction where the Ticket Holder has its residence or elected domicile, whenever the Ticket Holder falls into the category of "consumer" under the Consumer Code.
18. F.C. Inter has adopted and implemented a code of ethics that summarizes the principles to which F.C. Inter informs its business activities. The aforementioned code of ethics is available at [www.inter.it](http://www.inter.it). By adhering to these Terms and Conditions, the Ticket Holder agrees to comply with the provisions of the aforementioned code of ethics and, to the extent applicable, with Legislative Decree 231/2001.

Signature for acknowledgment and approval\_\_\_\_\_

In accordance with Sections 1341 and 1342 of the Italian civil code, the Ticket Holder hereby specifically approve the following clauses: 3 (non-transferability); 5 (use of the Ticket); 6 (custody, loss, theft, destruction of the Ticket); 7 (validity exclusions and non-refundability); 8 (assignment of different seats); 10 (abuse and fraudulent use of the Ticket); 11 (withdrawal and block of the Ticket); 12 (Code of Conduct and penalties); 13 (Covid Regulations and sanctions); 16 (exclusion of the right of withdrawal); 17 (applicable law and competent jurisdiction).

Signature for acknowledgment and approval\_\_\_\_\_

**This version of the terms and conditions in English language is a courtesy translation prepared for merely informative purposes, and shall not be relied upon by the Ticket Holders. The binding terms and conditions applicable to the purchase of Tickets are set out solely in the version in the Italian language, available on the website [www.inter.it](http://www.inter.it).**